

1. Name and contact data of the data processing controller

This privacy policy shall apply to data processing by:

RIEGLER & Co. KG
Represented by the company's General Partner Jürgen Wacker
Schützenstraße 27, 72574 Bad Urach, Germany

For further information about our company, information on authorized representatives and other means of contact please consult the Imprint of our website:

https://en.riegler.de/legal_notice

In-company data privacy officer:

Jürgen Müller
Robert-Bosch-Straße 3, 72622 Nürtingen, Germany
Phone: +49 7022 9903001, E-mail: mueller-vbs@gmx.de

2. Collection and storage of personal data as well as the type, purpose and use of the same

We process your personal data for the following purposes:

- In the case of relationships with interested parties so as to be able to satisfy the pre-contractual measures from the enquiry.
- In the case of relationships with customers so as to be able to satisfy the obligations arising from the customer agreement.
- In the case of or relationships with suppliers/service providers so as to be able to satisfy the obligations arising from the respective contracts.
- Contact forms, so as to be able to realize the wishes that you impart to us via the contact form.
- Where appropriate, with your approval, the mailing of newsletters and offers so as to be able to provide you with the desired information about our offers and services.

Data processing information

This data is collected,

- in order to be able to identify you as our customer, interested party, supplier etc.
- in order to be able to advise you within the scope of our services.
- for correspondence with you.
- for invoicing purposes.
- to process any claims for liability and the assertion of claims against you.
- where appropriate, with your approval, the mailing of newsletters and offers so as to be able to provide you with the desired information about our offers and services

The following data is collected:

- title, first name, surname
- postal address
- e-mail address
- telephone number (landline and/or mobile)
- where appropriate fax number (if available & desired)
- where appropriate banking details (if necessary)
- where appropriate date of birth (if necessary)
- invoice- and delivery data, if you are a customer of ours
- in addition, all information is collected that is necessary for the fulfillment of the contract with you.

Data processing is performed on the basis of your enquiry and is necessary in accordance with article 6 para 1 sentence 1 lit. b of the General Data Protection Regulation (GDPR) for the above mentioned purposes for the appropriate handling of our contractual relationship and for the fulfillment of the mutual contractual obligations arising from the contract.

The personal data we collect will be stored until the expiry of the statutory retention period and then erased. According to article 6 section 1 sentence 1 lit. c GDPR we are obliged in particular on account of retention and documentation obligations in connection with fiscal and commercial law (from the German Commercial Code (HGB), the German Tax Code (StGB), or the German Fiscal Code (AO)) to store data for ten years. There may in individual cases be grounds for longer storage or you may have consented to a longer storage in accordance with article 6 sentence 1 lit a GDPR.

3. Forwarding of data to third parties

Where appropriate RIEGLER, as a company, uses selected service providers, who to the extent required have access to your data and may use them solely in order to fulfill the contracts we have granted them.

Data recipients are for example:

- IT-service providers and consultancy firms
- print service providers
- invoicing service providers
- financial institutes
- sales representatives
- management consultancies as well as commercial and auditing companies
- authorities such as tax authorities

Where necessary and legally permissible, prior to the conclusion of a contract in order to assess your application and if need be in the course of the business relationship, your data may be forwarded to a company that performs creditworthiness checks in order to obtain pertinent information on your credit ranking. In the event of payment default, we reserve the right to forward your data to a debt collection company or lawyer for the purposes of collection. Before commissioning service providers, we always check their data protection standards to ensure they observe the statutory data protection regulations.

Similarly, in connection with establishing business relationships, personal data (contact data) may be forwarded to our retailers. In such cases, both the interested party and recipient will be informed about the forwarding.

Unless we are legally authorized/obliged to do so, or you have granted us your express permission, a more extensive disclosure of data to third party firms commissioned by us does not take place.

4. Duration of the data storage

Your data will be retained for the duration of the contractual relationship or beyond this period where there is a legitimate interest (e. g., outstanding payments). The duration of data storage is based on the statutory retention periods. In addition, we are subject to various retention and documentation obligations, for example arising from the German Commercial Code (HGB) or the German Fiscal Code (AO).

5. Rights of data subjects

You have the right

- at any time and in accordance with article 7 para 3 GDPR to revoke your consent. This would mean that we are no longer allowed to continue data processing based on your consent.
- in accordance with article 15 GDPR to demand information about the personal data processed by us. In particular you can demand information about the purpose of processing, the categories of personal data and the categories of recipients this data is/was disclosed to, the planned duration of storage, the existence of the right to rectification, erasure, restriction of processing or revocation, the existence of a right to complain, the origin of your data insofar as the information was not collected by us and the existence of an automated decision making including profiling and where appropriate conclusive information on details of the same.
- in accordance with article 16 GDPR to immediately demand the rectification of your incorrect personal data or the completion of the same.
- in accordance with article 17 GDPR to demand the erasure of your personal data stored with us insofar as the processing is not necessary in order to execute the right to freedom of expression and information, to fulfill a legal obligation, for reasons of public interest or for the assertion, execution or defense of legal claims.
- in accordance with article 18 GDPR to demand the restriction of processing of your personal data insofar as you contest the correctness of the data, the processing is illegal, but you reject the erasure of your data and we no longer need it but you need the information in order to assert, execute or defend legal claims or you have entered an objection against its processing in accordance with article 21 GDPR.
- in accordance with article 20 GDPR to demand that the personal data you have made available to us be sent to you or to another controller in a structured, commonly used, and machine-readable format.
- in accordance with article 77 GDPR to lodge a complaint with a supervisory authority. Generally, speaking, you can contact the supervisory authority responsible for your normal place of residence or work.

Data processing information



The data protection supervisory body responsible for us is:

Der Landesbeauftragte für den Datenschutz und die Informationsfreiheit
Königstraße 10 a, 70173 Stuttgart, Germany
Phone: + 49 (0)711 615541-0, Fax: + 49 80)711 615541-15

- ⇒ Inasmuch as your personal data are processed on the basis of legitimate interests in accordance with article 6 sentence 1 lit f GDPR, you have the right in accordance with article 21 GDPR to object to the processing of your personal data on grounds relating to your particular situation.

Should you wish to avail yourself of your right to object, please send an e-mail to that effect to datenschutz@riegler.de.